

## Terms of use of the Website (DSA)

### Sklep internetowy z kosmetykami



#### SERVICE PROVIDER

Sklep internetowy z kosmetykami, available at <https://www.la-vie.pl> is operated by: JAKUB NORBERT OSTROWSKI, an entrepreneur running a business under the business name PRO-position Jakub Ostrowski, entered into the Central Register and Information on Economic Activity kept by the minister competent for economy and keeping the Central Register and Information on Economic Activity, European Union VAT Identification Number PL5222814651, REGON (National Official Business Register number) 146145567, ul. Gościńska 7/16, 05-082 Blizne Łaszczyńskiego, Poland



#### POINT OF CONTACT

To contact us, you can use the following forms of electronic communication:

- email: [sklep@la-vie.pl](mailto:sklep@la-vie.pl)
- contact form available at: <https://www.la-vie.pl/kontakt>

In addition to electronic forms of communication, you can also contact us by phone at:

+48 799 838 600



#### LANGUAGE OF COMMUNICATION

You can contact us in the following languages:

- Polish,
- English.



#### CONTENT PROVIDED BY USERS

We allow you to provide content, which is stored within our website. This content includes:

- opinions about products (including services),
- comments.

We ensure that opinions come from people who have used or purchased the product. For this reason, we only send requests for feedback to people who have purchased a product from us.



## RESTRICTIONS ON CONTENT PROVIDED BY USERS

Remember, when using our website, you cannot provide illegal content (in particular content such as illegal hate speech or terrorist content and unlawful discriminatory content), or content that the applicable rules render illegal in view of the fact that it relates to illegal activities. Examples of illegal content include:

- the sharing of images depicting child sexual abuse,
- the unlawful non-consensual sharing of private images,
  - online stalking,
- the non-authorised use of copyright protected material,
  - the illegal offer of accommodation services,
  - the illegal sale of live animals.

You should also not provide content that violates the principles of social coexistence or does not comply with the terms of using our services, including provisions, rules, conditions, and regulations related to our website - to the extent that they pertain to the provision of content by you within the website.

In particular, when using our website, it is prohibited to provide content that may constitute:

- **Degrading, offensive, or humiliating materials:** any content that can be considered offensive or degrading, as well as potentially violating anyone's good name.
- **Erotic content:** materials of a pornographic nature or other content with a clear sexual underpinning.
- **False information and disinformation:** dissemination of false information or content that misleads users, particularly regarding the state of medical or scientific knowledge.
- **Propaganda and totalitarian ideologies:** materials promoting ideologies or actions considered illegal in Poland or infringing upon the values of a democratic legal state.
- **Spam and unsolicited advertising information:** sending or publishing unsolicited advertising or marketing materials.
- **Violation of intellectual property rights:** publishing content without appropriate rights or licenses, violating copyright or industrial property rights.
- **Impersonating other users:** pretending to be someone else or publishing content on behalf of another person without their consent.
- **Content unrelated to the service's activity:** publishing materials that are not related to the theme or purpose of the website.
- **Content commonly considered indecent:** including profanity.



## REPORTING ILLEGAL CONTENT

If you want to notify us of illegal content, contact us through the Point of contact, whose details are provided at the beginning of these terms.

### **In your notice, please include:**

- a sufficiently substantiated explanation of the reasons why you allege the information in question to be illegal content;
- a clear indication of the exact electronic location of that information, such as the exact URL or URLs, and, where necessary, additional information enabling the identification of the illegal content adapted to the type of content and to the specific type of hosting service;
- your name or entity name and email address - except in the case of information considered to involve one of the offences referred to in Articles 3 to 7 of Directive 2011/93/EU (i.e., sexual offences against children and child pornography);
- a statement confirming your bona fide belief that the information and allegations contained therein are accurate and complete.

It is enough to include this information in your message. You may use the template of the notice provided at the end of this document.

We collect this information pursuant to Article 16(2) of the Regulation of the European Parliament and of the Council (EU) 2022/2065 of 19 October 2022 on a single market for digital services and amending Directive 2000/31/EC (Digital Services Act, DSA).

If you send a notice in the form of an email or include your electronic contact information in it - we will confirm receipt of the notice to you.

We will also inform you about the actions we have taken regarding the illegal content you reported and the possibilities for redress in respect of our decision.



## CONTENT MODERATION

User-generated content is moderated by us in response to user reports. We may also take such actions on our own initiative.

We respond to all reports of potential legal violations or violations of the principles of social coexistence, provisions, rules, conditions, and regulations related to our website.

We promptly take appropriate actions to remove or disable access to illegal content as soon as we become aware of such content.

Remember, we are not obligated to independently search for illegal content. However, on our own initiative, in good faith, and with due diligence, we apply automatic detection mechanisms for potentially illegal content.

Content may also be manually reviewed by us, without the use of automated tools.

Content moderation is based on legal regulations, particularly the provisions of the Digital Services Act (DSA).



## JUSTIFICATION OF THE ACTIONS WE TAKE REGARDING USER CONTENT

In case of actions taken against illegal content or content that does not comply with the rules described in this document, we inform all interested recipients – if we know their relevant electronic contact details – about the restrictions imposed on the content or the user responsible for it, if applicable due to the nature of the service or other provisions of

contracts binding us, in the form of:

- Restrictions on the visibility of certain information provided by us, including content removal, disabling access to content, or content deprioritization.
- Suspension, termination, or other limitation of monetary payments.
- Suspension or termination of the service provision in whole or in part.
  - Suspension or closure of the service recipient's account.

Every action we take will be justified.

We may refrain from such information if the content consists of misleading commercial communications of a large volume.



## HANDLING COMPLAINTS AND CLAIMS

Complaints and claims regarding the use of our service can be submitted via the Point of contact, whose details are provided at the beginning of these terms.

We consider complaints and claims within 14 days of their receipt.

Detailed complaint procedures are defined in other regulations. Links to these regulations are provided at the end of these terms, in the section: "Other Regulations and Policies".



## TECHNICAL CONDITIONS

Proper use of the website requires meeting the following technical conditions:

- an active email account,
- a device with Internet access,
- an Internet browser that supports JavaScript and cookies.



## PRIVACY AND PERSONAL DATA

The principles of personal data processing and the use of cookies are indicated in the privacy policy available at: <https://www.la-vie.pl/polityka-prywatnosci/>



### OTHER REGULATIONS AND POLICIES

The use of our website and the services available within it are also subject to the following documents:

- Terms and Conditions - <https://www.la-vie.pl/regulaminy/>
- Newsletter Terms and Conditions - <https://www.la-vie.pl/regulaminy/>

These terms of use are a supplement to the documents mentioned above.



### TEMPLATE FOR REPORTING ILLEGAL INFORMATION

To facilitate the process of notifying illegal content, we encourage sending information according to the template below. Using the template is NOT mandatory.

**Name and surname of the notifier:** .....

**Email address of the notifier:** .....

(The fields for the notifier's details do not apply to notices pertaining to information considered to involve one of the offences referred to in Articles 3 to 7 of Directive 2011/93/EU, i.e., sexual offences against children and child pornography)

**The URL/URLs where the content I am reporting is located:**

.....

**Any additional information enabling the identification of the illegal content:**

.....

**Substantiated explanation of the reasons why I allege the information in question to be illegal content:**

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.....  
.....  
.....

**I declare that I have formed the bona fide belief that the information and allegations in my report are correct and complete.**

Terms of Use of the Website z dnia 16.05.2024.

Numer licencji nadanej przez Kreator Legal Geek: cf7eb6de-973f-4921-8db5-50c8432fee6b.